

Emergency and after-hours help guide

For police, fire or ambulance in an emergency, call 000. Move away from danger if you can do so safely. Tell the supervisor and get first aid or medical assistance when needed. Do not wait for an app message to be answered.

Know this before you start

- Who is the first aider and where is the first aid kit?
- Where is the emergency meeting point?
- What location and access directions should you give emergency services?
- What is the site's plan if there is no mobile signal?
- Who is your Orchard Tech contact and what after-hours arrangement applies to you?

The company safety manual requires this information to be explained to the crew. Ask before starting if it has not been explained.

The published general Orchard Tech contact is 0439 32 32 32. This guide does not promise that it is staffed at every hour. For non-urgent questions, contact@orchardtech.com.au is the public company email.

English quick reference prepared 10 October 2026. Read the current source documents and follow the instructions explained for your placement.

Source documents

- Health & Safety Manual clauses 6.6-6.8
- Employee Handbook clauses 6.11 and 6.18
- App Privacy Policy section 5A